

Shada Salameen

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BTH : 12/09/1999



CAREER OBJECTIVE

I'm a mature, positive and hard-working Telecommunication and Network student, who has developed a mature and responsible approach to any task that I undertake, or situation that I am presented with. I'm highly passionate about technology and marketing industry and look forward to working in a well-respected and a market-leading company so that I can develop my skills and knowledge in a practical and fast-paced environment.

EXPERIENCE PALTEL

05/2022 – 06/2023

Call Center Agent and Fieldwork Trainee

Hebron, PS

- Analyze client needs and wants in order to provide the best possible service
- Help customers solving their network problems
- Reveal customers' bills
- Offering Paltel services to people in the fieldwork
- Contacting customers to submit offers against their accumulated debts.
- Call center and loan officer in vitas lending.

08/2021 – 12/2021

NewTel Phone Repair Co.

Salesman & Marketing Supervisor

Hebron, PS

- Create and execute an effective sales strategy and plan for the company branches that will significantly increase the stores sales.
- Managing social media accounts for the company.

EDUCATION

2017-2022

Bachelor Degree in Communications and Electronics Engineering

PPU

SKILLS

- Knowledge and experience in product/service promotion and selling
- The ability to analyze and solve problems
- Highly driven and motivated, and capable of working in a team or individually

ACHIEVEMENTS

- Completed a 40-Hour course in Mobile Application Development (Feb, 2014) - Dura
- Qualified to the final nomination by Palestinian Ministry of Education & Higher Education to conduct a project and compete nationally in Palestine Science and Technology Fair – PSTF (May, 2014) - Ramallah
- Built my own online import clothing company (July, 2022) - AlSamou'
- Promoting Nile Vocation Training Center (May, 2022 - present) - Hebron