



Hamzah Muwanas

Nationality: Jordanian **Date of birth:** 17/04/2002

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Home: Al-Andalus Street, 13110 Az Zarqa (Jordan)

WORK EXPERIENCE

Sales Associate

Rihani Store [10/2022 – Current]

City: Az Zarqa | Country: Jordan

- Ensure high levels of customer satisfaction through excellent sales service.
- Resolves customer's complaint, determining the cause of the problem, selecting and explaining the best solution to solve the problem, expediting correction or adjustment, and following up to ensure resolution.
- When encountering challenges or opportunities, promptly identify areas for enhancement and offer strategic recommendations for improvement.

EDUCATION AND TRAINING

Bachelor's degree in Business Administration

Hashmite University [10/2020 – 02/2024]

LANGUAGE SKILLS

Mother tongue(s): Arabic

Other language(s): English

VOLUNTEERING

[2009 – 2022] North Scouts & Guides Group Latin - Zarqa

Member and a leader in scout group

- Creating activities through weekly informative sessions.
- Planning and presenting programs and camps for members of different ages about personal skills and self-development.
- Coordinating teambuilding skills and volunteering opportunities.

SKILLS

Soft and digital skills

- Excellent communication.
- MS Office, Email and Spreadsheets.
- Problem solving and Critical thinking.
- Active listening and Emotional intelligence.